



Please send your revocation / return shipment to:

Baader Planetarium GmbH
Zur Sternwarte 4
82291 Mammendorf / Germany

Fax: +49-8145 / 8089-105
kontakt@baader-planetarium.de

Herewith, I revoke the following purchase:

Order date: _____

Date of reception: _____

Invoice number: _____

Payment method [] PayPal
used for this [] Amazon Payments
order: [] Bank money transfer
[] Paid in cash
[] UPS COD
[] Not yet paid

Your personal details:

Customer number: _____

Name: _____

Address: _____

ZIP / City: _____

Country: _____

Telephone: _____

Email: _____

Please note:

- Please fully complete this form and include it in your return shipment.
- Return shipments have to be accompanied by a copy of our corresponding delivery note and/or invoice.
- The direct costs for return shipments of goods have to be carried by the customer.
- This form is only valid for revocation of a purchase. For repair- or warranty-requests, please contact us separately.

Description of the goods:

(item name / order number (SKU) / price)

Reason for return:

Your bank account details for refunds:

Account holder: _____

IBAN: _____

BIC: _____

Name of bank: _____

Place / date, signature of customer: _____

Right of withdrawal acc. to EU Consumer Directive 2011/83/EU

You can revoke the purchase within 14 days, without stating reasons. Revocation is effective when provided in writing (e.g. letter, fax, e-mail) or – if you have already received the ordered items – by returning the goods. The time limit starts after receipt of this notification in writing, but not before you have taken possession of the delivery. The buyer bears the direct cost of returning the goods. The deadline for revocation shall be considered as kept, if the revocation or the goods have been dispatched in time. The revocation must be sent to: Baader Planetarium GmbH / Zur Sternwarte 4 / DE-82291 Mammendorf / Fax: +49(0)8145-8089-105 / Email: kontakt@baader-planetarium.de

The right of revocation is invalid for goods that have been specially produced according to the consumer's specifications or are clearly tailored to personal needs of the customer; which were specially imported for a customer or which are not suitable for return due to their condition.

Consequences of revocation

In the case of an effective revocation the mutually received benefits are to be returned. If you can not return the goods, or can only return them partially or in deteriorated state, you have to provide compensation if the deteriorations derives from using the goods in a way that exceeds handling for ascertaining the nature, characteristics and functioning (like you would be able to in a retail store) of the goods. Obligations to reimburse payments will be fulfilled within 30 days after the reception of the return shipment. For our repayments we use the same method of payment that you have applied in the original transaction, unless explicitly agreed otherwise from both parties.

For internal use only:

Retouren-Nummer: _____

Eingangsdatum: _____

Vermerke: